Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2011-ASL-006	George Jennings Bish Securewatch 33 Mary Cir Concord, NC 28025-0000	Violation of G.S. 74D-8(a), 74D-7(c), 74D-10(a)(19) - Failing to properly register employees. Engaged in the alarm systems profession under a name other than the licensee name or names which appear on the certificate issued by the Board. Engaged in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activites or services.	No violation of 74D-Case be dismissed.	Accepted

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2011-ASL-010	George Jennings Bish Securewatch 33 Mary Cir Concord, NC 28025-0000	Violation of G.S. 74D-2(c)(3), 74D-8(a)(1), 74D-10(a)(5), 12 NCAC 11 .0206(a), 12 NCAC 11 .0207, 12 NCAC 11 .0301(a) - Failing to notify the Board within 10 working days of qualifying agent ceasing to perform his duties. Failing to properly register employees. Failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. Failing to properly maintain records in accordance with chapter 74D. Failing to inform the Board of licensee's home address, business address, home telephone number, and business phone number and of any changes that occur. Failing to submit and sign an application form for the registration of each employee on a form provided by the Board.	The matter of Kathleen Campbell has been resolved between the two parties. Staff will continue with its audit of the company and as part of its audit will add the last two quarters of 2011 and the first two quarters of 2012 to the audit findings. Staff is to present the audit and any additional violations of G.S. 74D or the administrative code to the Grievance Committee at the November 14, 2012 committee meeting.	Accepted

Case			Grievance Committee		
Number	Complaint Against	Allegation(s)	Recommendation	Board Action	
2011-ASL-026	Wiley Herbert Dean Jr. Absolute Installation and Management 3420 Deer Trace Ln Clayton, NC 27520-0000	Violation of 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	No violation of 74D-Case be dismissed. Mr. Wiley H. Dean, Jr., was not a licensee, and if Mr. Wiley should apply for an alarm license in the future, this action will be brought before the Screening Committee.	Accepted	

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2011-ASL-030	Dave Michael Bolen AMP Security, LLC 1261 S 820 E Ste 300 American Fork, UT 84003-0000	Violation of G.S. 74D-10(a)(15), 74D-10(a)(16) - Engaged in the alarm systems profession under a name other than the name under which the license was obtained. Advertised or solicited business using a name other than that in which a license was issued.	Mr. Dave M. Bolen and AMP Security, LLC enter into and pay a consent agreement in the amount of \$4,590.00 for registration violations.	Accepted

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2011-ASL-042	Gordon Keith Handy Surveillance Consulting, Inc. 717 Chapel Hill Rd Burlington, NC 27215-0000	Violation of G.S. 74D-8(a)(1), 12 NCAC 11 .0301, 12 NCAC 11 .0306 - Failing to properly register employees within 30 days of employment. Failing to submit and sign an application form for the registration of employees on a form provided by the Board. Failure to complete a form provided by the Board for each applicant for renewal of a registration identification card and submit form not less than 30 days prior to expiration of the applicant's current card.	Mr. Gordon K. Handy and Surveillance Consulting, Inc., enter into and pay a consent agreement in the amount of \$6,005.76 for registration violations. It was agreed that the consent can be paid in three equal monthly payments.	Accepted

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2011-ASL-045	John Phillip Clifford Protection One Alarm Monitoring, Inc. 855 Sam Newell Rd Ste 240 Matthews, NC 28105-0000	Violation of G.S. 74D-7(c) - Engaging in the alarm systems business under a name other than the licensee name or names which appear on the certificate issued by the Board.	No violation of 74D-Case be dismissed. The complaint was withdrawn.	Accepted

Case			Grievance Committee		
Number	Complaint Against	Allegation(s)	Recommendation	Board Action	
2011-ASL-046	William Jayson Waller ISI Alarms NC, Inc. 919 N Main St Mooresville, NC 28115-0000	Possible violation of 74D	No violation of 74D-Case be dismissed. The complaint was withdrawn.	Accepted	

Case			Grievance Committee	
Number	Complaint Against	Allegation(s)	Recommendation	Board Action
2011-ASL-048	Joseph William Higgins Direct Connect Alarm 7021 US Highway 264, Alternate E Walstonburg, NC 27888-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Mr. Joseph W. Higgins has voluntarily surrendered his alarm license. No violation of 74D. Case be dismissed.	Accepted

Case			Grievance Committee	
Number	Complaint Against	Allegation(s)	Recommendation	Board Action
2011-ASL-049	Carson Parker U Design Surveillance 7008 Jackson Creek Rd Denton, NC 27239-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Issue and cease and desist letter to Mr. Carson Parker and U Design Surveillance for unlicensesd activity. If Mr. Parker should apply for an alarm license in the future, this action will be brought before the Screening Committee.	Accepted

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2012-ASL-004	Kenneth James Gill CPI Security Systems, Inc. 4200 Sandy Porter Rd Charlotte, NC 28273-0000	Violation of G.S. 74D-10(a)(12) - Accepted payment in advance for services not performed within a reasonable time period.	No violation of 74D-Case be dismissed. It is a civil matter between the parties.	Accepted